

Terms and Conditions

Important Information

1. Fees

1.1 Classes are payable by Go Cardless Or PayPal using Love Admin. Fees are due half termly, dates and costs are found via Love Admin and our website. Closing Dates can also be found on our website.

1.2 Payments for all other goods and services (such as clothing) can be paid using your Love Admin account or by cash in a named envelope.

2. Insurance

2.1 In addition to your half termly fees, there is also an Annual Fee for insurance, which will need to be paid to British Gymnastics for your gymnasts to be able to take part in our classes. A Link will be provided through your Love Admin Account and via our Website.

3. Notice for Leaving

3.1 If you decide to leave StayActive Allstars, we require a half term notice by email to Stayactiveallstars@gmail.com.

4. Class Information

4.1 Refunds cannot be given for classes that are missed for any reason.

4.2 StayActive Allstars reserve the right to cancel classes due to exceptional reasons (e.g severe weather, power cuts, pandemic) and will always consider the children's safety. No refunds are due.

4.3 Classes missed because of a pandemic cannot be refunded. This includes classes missed due to government directives (e.g. lockdown or the need to quarantine), illness or self-isolation. Where possible we will always try to find alternatives, but this is not guaranteed.

4.4 In the event of long term closure we will offer alternative online solutions.

4.5 Once the purchase of the half term has been made. No refund can be given.

5. Gymnasts

5.1 Children must always be appropriately dressed to be able to participate in the lesson. i.e leotards/T-shirt/shorts/leggings. All garments should be tight fitting as loose clothing tends to expose skin when children are upside down. No crop tops should be worn. Club kit is not compulsory though is available to purchase online or at StayActive Allstars classes.

5.2 All jewellery should be removed. Taped ears are allowed for 6 weeks after piercing. After that, your child must take them out. Long hair must be tied back so it is out of the eyes. We also ask for no denim, zips, buttons or hoods.

5.3 Bare feet for gymnastics, unless the socks have grippy bottoms.

5.4 Children should not have phones or devices in the gym, unless they have been given permission to do so, and then should be switched too silent and put out of sight in a bag.

5.5 Coaches reserve the right to ask children to leave the gym if they feel that their behaviour is putting themselves or others in an unsafe situation.

5.6 Gymnasts must not leave the gym during a lesson unless they have permission from a coach.

5.7 Our Gymnastics club is for children from Age 4 up to Age 18

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6. Parents

6.1 Parents of children aged 5 and under should stay at the gym whilst the children are in their lesson. Parents of older children are welcome to stay or to leave the premises. Please note that there may be times when a coach specifically requests that you stay or leave to aid their progress.

6.2 Parents should not enter the gym whilst lessons are in progress, unless they are invited to do so by a Coach.

6.3 Parents are responsible for their children in the car park and the waiting area. Please wait with your child until they are called in to the gym itself, through the internal door. Please pick your child up from the waiting area.

6.4 Parents are responsible for their child during the Parent/Child Classes.

7. Coaches

7.1 Our coaches are all DBS checked, suitably qualified, trained in safeguarding procedures and attend regular First Aid courses.

7.2 The Head Coach will give a safety briefing to all gymnast at the beginning of each term and to any new members on their first session. (These are outlined in our 'Rules of the Gym') which can be found on our website and in the gym.

These terms and conditions are displayed on our website and are in the gym.